



American General Tool Group Shipping / Freight & Free Delivery Policy for Southern California Customers (SCC) Only.

Orders are shipped **F.O.B. Vista, CA** with freight / shipping costs paid by **AGTG** and charged to the customer by including it in the sales invoice.

American General Tool Group (**AGTG**) uses the following shipping carriers; **FedEx** Ground, **FedEx** Air, **FedEx** Freight, **USPS** (Postal Service) & **AGTG** delivery service for all its shipping. It also offers customers to use their own **FedEx/UPS** account number for shipping their orders without any surcharge or handling fee.

AGTG offers SCC free delivery on orders over \$500. **AGTG** at its discretion can use any of the shipping methods including **AGTG** Delivery Service to deliver the order to its SCC within 2 to 5 business days. Free shipping only applies to the original order and does not apply to any backorders generated by the original order. SCC should request **AGTG** delivery service with their Account Manager for approval prior to placing an order.

Southern California Customers (SCC) Delivery Area includes customers from metropolis areas of San Diego County, Orange County, LA County, Riverside County, San Fernando Valley & Southern parts of San Bernardino County. Delivery Area excludes: rural areas, and high altitude areas and areas farther than 125 miles from Vista, CA and is at the discretion of the Sales Manager.

Shipping will be charged on orders below \$500. Orders are shipped FOB Vista, CA and shipping/freight costs paid by **AGTG** and charged to the customer by including it in the sales invoice. Customers who are outside the SCC delivery area should refer to **AGTG** standard freight & shipping policy.

Customer of record is responsible to pay all shipping charges. Special shipping requests must be addressed with **AGTG** management, approved and placed in writing for any special arrangements.

AGTG reserves the right to review and make changes to its freight / shipping policy without notice and, can deny free delivery using **AGTG Delivery Service** if customer location is deemed out of the way or in a remote area.

Note: **AGTG** will not be able to apply any freight allowance if customer chooses to use their UPS / FedEx account for the shipments.